

March 2020

Dear customers,

In view of the current situation and the frequent inquiries, we would like to inform you that our production continues with small restrictions.

All labelling heads and labeling systems as well as our spare parts can be produced and delivered.

In this current situation, we do not have 100% control over the purchase components and standard parts from our suppliers.

For this we strive to guarantee communication with our suppliers as best as possible.

We will inform you about the status of your order and support you accordingly.

Our employees are instructed to comply with the requirements of the federal government.

The safety and health of our customers and employees is our top priority. We take the COVID-19 situation extremely serious.

We started a few weeks ago with preventive measures and took extensive precautions to minimize the risk of infection. This includes:

- Provision of all necessary installations to perform in home offices, while fully maintaining our services. Our employees can be reached via their direct extension, email or the main number +41 61 756 28 28
- Extensive hygiene instructions and instructions of mode of behavior
- Mandatory quarantine measures for suspected cases in the immediate vicinity (family, friends, etc.) and after returning from a risk area
- Drastic reduction in personal meetings
- Sales and technical support via phone / Skype etc ...

With these measures and actions, we believe to do our utmost to maintain our assembly, our own production and the promised delivery dates as well as our Service.

We ask for your understanding that delays may occasionally occur.

Everyone is doing their best right now!

We are at your disposal at any time for further needs and questions.

Stay healthy!

Your Collamat Team